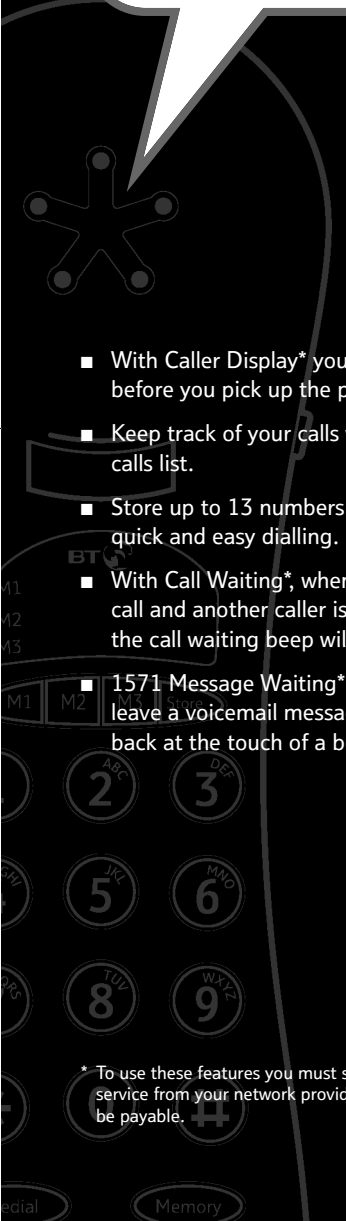
BT

BT Duet 60

User Guide

Welcome…

to your BT Duet 60
Corded Telephone



- With Caller Display* you can see who's calling before you pick up the phone.
- Keep track of your calls with the 60 number calls list.
- Store up to 13 numbers in the memory for quick and easy dialling.
- With Call Waiting*, when you are already on a call and another caller is trying to get through the call waiting beep will sound to alert you.
- 1571 Message Waiting* allows your callers to leave a voicemail message, which you can play back at the touch of a button.

* To use these features you must subscribe to the relevant service from your network provider. A quarterly fee may be payable.

Getting started

Inserting the batteries

- **Please note**
  Your BT Duet 60 is not supplied with batteries. However, you will require batteries to be able to use the Caller Display feature on your phone.

1. Lift off the battery compartment cover by pulling back the plastic latch.
2. Insert 3 x AA alkaline batteries (not supplied) according to the polarity markings inside the battery compartment.
3. Replace the battery cover.

- **Battery low**
  When the batteries are low and need replacing, the icon will be displayed.

- **Removing the batteries**
  If you ever need to remove the batteries, lift off the battery compartment cover by pulling back the plastic catch.
  Insert your fingernail under the end of the batteries to pull them out.

- **WARNING**
  When replacing the batteries you must install 3 x new AA alkaline batteries within 1 minute of removing the old batteries or you risk losing all your Caller Display and memory information.

Connecting the handset and line cords

1. Plug one end of the handset cord into the handset socket and the other end into the socket at the end of the base.
2. Plug the telephone line cord into the socket on the bottom of the base. Plug the other end into the telephone wall socket.

- **To use the phone on a desk**
  Thread the telephone line cord through the groove toward the back of the base.

- **To wall mount your phone**
  Refer to page 15 of this guide.

Setting the display contrast

There are 4 display contrast settings to choose from. The default setting is 2.

- The contrast can be re-adjusted at a later stage by repeating these steps.

1. Press *and hold* ▶ for 4 seconds.
   The display shows LCD CONTRAST.
2. Press ◀ to decrease or ▶ to increase the contrast level.
3. Press Del to confirm. The display now prompts you to set the time and date…

Setting the time and date

- **Auto-set time and date**
  If you have already subscribed to a Caller Display service, the time and date will be automatically set when you receive your first call.

1. The current hour flashes in the display. Use ◀ and ▶ to set the correct hour, then press Del to confirm.
2. Now use ◀ and ▶ to set the correct minute, and press Del to confirm.
3. Use ◀ and ▶ again to set the correct month, then press Del.
4. And finally, use ◀ and ▶ to set the correct day, and press Del to confirm.

   The display returns to idle and the correct time and date is shown.

Your BT Duet 60 is now ready for use.

Getting to know your p

Dial
Use to dial a calls list number.

◄ and ►
Use to adjust the display contrast.

Use to access and scroll through the calls list.

1571 Message Waiting button/ indicator
Flashes red when you have voice mail messages.

Press to listen to your messages.

New Call indicator
Flashes green when you have new missed calls in the Calls list.

Calls light
Flashes red when receiving a call.

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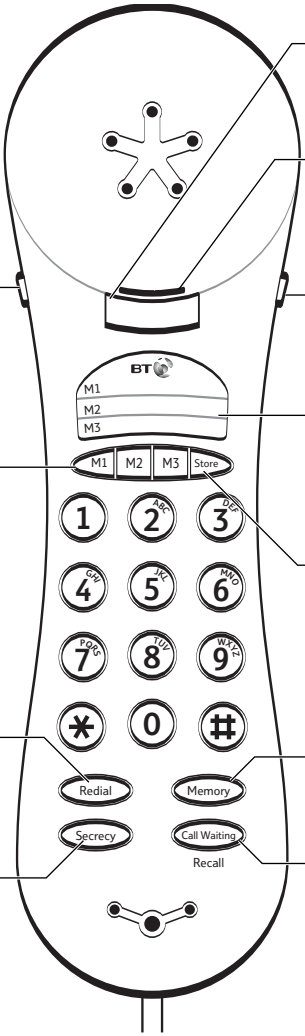


Hook switch
Lets you make a follow-on call without replacing the handset.

If wall mounted, allows your handset to rest securely on the base.

Ringer High/Low/Off switch
Select the ringer volume.

One-touch memory label
Use to keep a record of your one-touch memory numbers.

Store
Use to store numbers in the memory.

Memory
Use to dial quickdial memory numbers.

Call Waiting*/ Recall
Press to accept a waiting call.

Use Recall with some BT Calling Features and with switchboards.

Using the phone

Make a call

1. Lift the handset and wait for the dial tone.
2. Enter the telephone number you want.
   The number is shown in the display on the back of the handset and dialled.

End a call

1. Replace the handset to end a call.

   Or

   Press the hook switch to make a follow on call.

Receive a call

1. When you receive a call, the phone will ring and the red Calls light will flash.
2. Pick up the handset to answer the call.

Redial

1. Press Redial. The last number called is automatically redialled.

Secrecy

1. *During a call*, press *and hold* Secrecy. Your caller can no longer hear you.
2. *Release* Secrecy to resume your call.

Ringer volume

1. Adjust the switch to your preferred volume, **High**, **Low** or **Off** (if you do not want to be disturbed).

Earpiece/Receiver volume

1. Adjust the switch on the side of the handset to your preferred listening level, **Normal** or **High**.

Display contrast

There are 4 display contrast settings to choose from. The default setting is 2.

1. Press *and hold* ▶ for 4 seconds.
   The display shows LCD CONTRAST.
2. Press ◀ to decrease or ▶ to increase the contrast level.
3. Press Del to confirm.

Call Waiting

■ **Please note**
To use this feature you must subscribe to a Call Waiting service from your network provider.

When you are on a call and another caller is trying to get through, the Call Waiting beep will sound to alert you.

1. Press Call Waiting to put your current call on hold and accept the waiting call.
2. Press Call Waiting again to alternate between the two calls.

1571 Message Waiting

■ **Please note**
To use this feature you must subscribe to BT Answer 1571 from your network provider.

If a caller is trying to get through and the line is busy, their call will be forwarded to a mail box where they can leave a message. The 1571 Message Waiting indicator will then flash to alert you to the waiting message(s).

To access your message(s):

1. Press 1571. Your call will be put through to the mailbox and your message(s) played back to you via the handset earpiece.
2. Replace the handset to end the call. After a few seconds the 1571 light will stop flashing.

Memory

Storing memory numbers

You can store up to 13 numbers in your phone's memory for quick and easy dialling. 3 numbers can be stored in the one-touch memory and 10 numbers in the quickdial memory. Stored numbers can be up to 16 digits.

1. Pick up the handset and press Store.
2. Enter the telephone number you want to store. The number is shown on the display on the back of the handset for checking.

■ Only the last 13 digits of the telephone number will be displayed.

3. Press Store. The **MEM** icon is displayed.
4. To store a number in the one-touch memories, press either M1, M2 or M3.

   Or

   To store a number in the quickdial memory, enter a memory location from 0 to 9.

   The number is stored automatically.

Dialling memory numbers

1. Pick up the handset.
2. Press the relevant one-touch button (M1, M2 or M3).

   Or, to dial a quickdial memory number:

   Press Memory, then enter the memory location (0 – 9).

   The number will be dialled automatically.

Using the calls list

■ **IMPORTANT**
To use Caller Display you must first subscribe to the service from your network provider. A quarterly fee is payable.

For more information on BT's Calling Features, call BT on Freefone 0800 **800 150**.

Caller Display

If you subscribe to a Caller Display service you can see your caller's number on your handset's display before you answer the call.

■ **Caller information not available**
Occasionally the telephone number of the caller is not available and cannot therefore be displayed.

In this case, your display will show one of the following explanatory messages:

NO NUMBER WITHHELD UNAVAILABLE

Calls list

Whether you answer a call or not, the caller's phone number is stored in the calls list. Up to 60 numbers can be stored and when the calls list is full, a new call replaces the oldest. Each stored number can be up to 14 digits long.

When you have new entries in the calls list the NEW icon will be displayed and the New Call indicator will flash green.

The Calls counter displays the total number of stored calls as well as the number of new calls.

View calls list numbers

1. Press ◄ or ► repeatedly to open the calls list and then scroll through the entries. For each entry, the caller's number and date and time of call are displayed.

■ If the RPT icon is displayed, you have received multiple new calls from the same number. The number will only appear once in the calls list, with the most recent call date and time.

When all new calls have been viewed END OF LIST will be displayed, the New Call indicator will stop flashing and the NEW icon will disappear.

2. Once you have viewed all new calls, press ▶ to review the most recent calls and ◀ to review the oldest calls. When you have viewed all calls, END OF LIST will be displayed.

■ If no button is pressed for 20 seconds, the display will return to idle.

Dial a calls list number

1. Press ◀ or ▶ repeatedly to open the calls list, then scroll to the entry you want.
2. Press Dial to dial the displayed number. LIFT HANDSET is displayed. Lift the handset to place your call.

Or

1. Lift the handset and press ◀ or ▶ repeatedly to open the calls list, then scroll to the entry you want.
2. Press Dial to dial the number.

Delete a calls list number

1. Press ◀ or ▶ repeatedly to open the calls list and then scroll to the entry you want.
2. Press Del *twice quickly* to delete the displayed number. The number is automatically deleted and the next calls list number is displayed.

Delete all calls list numbers

1. Press *and hold* Del for 2 seconds. DELETE ALL is displayed.
2. Press Del to confirm. The display shows NO CALLS.

■ Calls must be viewed before they can be deleted.

Copy a calls list number to the quickdial memory

1. Press ◀ or ▶ repeatedly to open the calls list and then scroll to the entry you want.
2. Press Store *twice* to enter the quickdial memory. STORE and the **MEM** icon are displayed.
3. Enter a memory location from 0 to 9. The number is stored automatically and the display returns to idle.

General information

Safety

- Use only approved AA alkaline batteries. Using other battery types could destroy the battery casing.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of hazardous chemicals.
- Clean the phone with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.
- Do not expose to direct sunlight.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.

Guarantee

- **For your records**

  Date of purchase: .....

  Place of purchase: .....

  Serial number: .....

  For guarantee purposes proof of purchase is required so please keep your receipt.

Your BT Duet 60 telephone is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Duet 60, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials.

Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

Returning your phone

Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting.

Need help?

Answers to Frequently Asked Questions are available from **www.bt.com/producthelp**

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Duet 60 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, PDT, declares that this BT Duet 60 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The Declaration of Conformance for the BT Duet 60 is published on the website:
http://www.pdtuk.com/archive/certificates/duet/d60cert0001.html

Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.

Switchboard external line access code

You may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a pause after the access code. A pause lasts 4 seconds.

To insert a pause

1. Begin storing/dialling a number and press Redial where a pause is required.

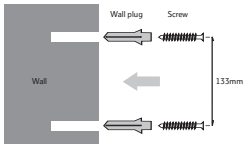
■ **Pause**
You may also need to insert a pause when dialling international numbers, charge card numbers and with other tele-banking facilities.

Recall

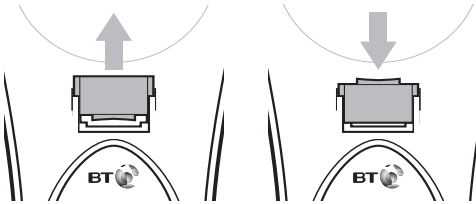
The Call Waiting Recall button is used when connected to certain switchboards, e.g. to transfer calls, and for some BT Calling Features or those services available via your network provider.

Wall mounting your phone

1. Drill two holes in the wall 133mm vertically apart.



2. Insert the screws (using wall plugs if necessary, not supplied). Leave approx. 5mm of the screw head protruding from the wall on which to mount the base.
3. Slide out the handset hook on the base, rotate it 180° and replace it. The handset will rest on the hook when wall mounted.



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To find out how we're making our products greener visit

bt.com/betterworld/products

Visit us at www.bt.com

Offices worldwide

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Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.
BT Decor 60 (01/09) Issue 3
Designed and produced by The Art & Design Partnership Ltd.
Printed in China